

Warranty terms and conditions

Kenny&Mason consistently produces the finest bath products in the world while providing highly personalized attention and detailed support to make the design and building process as smoothly as possible. Our extensive product range is crafted to simply be superior in every way. Attention to detail, quality and craftsmanship are an instinctive part of our manufacturing process. In every product we make, the mode of manufacture is carefully controlled - to satisfy the most demanding tastes.

Warranty information:

- ✓ On quarryl bath tubs 25 Year
- ✓ On taps and accessories 10 Year
- ✓ On cast Iron bath tubs 10 Year
- ✓ On china 10 Year
- ✓ On cartridges 2 Year

Terms & Conditions

1. All products should be installed in compliance with current water regulations by a fully qualified plumber and access should be allowed for maintenance.
2. All products should be cleaned and maintained in accordance with the manufacturer's recommendations. See the "cleaning instructions" on the previous page.
3. The guarantee does not cover faults caused by incorrect installation, neglect, misuse, wilful damage, wear & tear or inappropriate cleaning, failure to follow any recommended instructions, damage from lime scale or water content and other events outside the manufacturer's control.
4. No costs for replacements or labour will be repaid under this guarantee unless prior written agreement has been obtained from Kenny&Mason.
5. This guarantee does not cover any claims for consequential losses or damage.
6. The guarantee is not transferable and covers the original purchaser only.
7. All claims should be made through the original supplier and be accompanied by a copy of the original invoice.
8. All products should be carefully inspected prior to installation and if any faults are found the product should be returned for exchange and not installed.
9. Due to continuous product development we may not be able to provide a like for like replacement for a faulty product throughout the guarantee period. Should this be the case we will supply the nearest equivalent from the then current range. Under these circumstances we are not liable for any re-fitting difficulties or installation charges.
10. This guarantee is in addition to and does not affect your statutory rights.

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Kenny&Mason pursues a policy of continual development and improvement and as such product specifications may be changed without prior notice. All dimensions listed here are only intended as a guide. Kenny&Mason recommend that for absolute clarity in the selection of products, customers visit their nearest Kenny&Mason dealer.